

When calling, please be patient due to current COVID-19 call volume



HOW TO APPLY FOR ENERGY ASSISTANCE THROUGH PUGET SOUND ENERGY

If you are a current PSE customer and have been affected by covid-19, there may be help available to you.

The Crisis-Affected Customer Assistance Program (CACAP) was created by Puget Sound Energy for families whose income has been significantly reduced due to the COVID-19 outbreak since March 1st, 2020.

This \$11 million fund provides a one-time bill credit equal to the cost of the energy your home used from March to August 2019 (up to \$1,000)

You can apply while funds are available. Here's how to apply:

- **Online Application:** www.PSE.com Click "Help for those affected by COVID-19"
- **Over the Phone Applications:** Call PSE Customer Support at 888-225-5773

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